



## EUROPING REGULATIONS

This Regulations was created by “Europing 2000 S.r.l.” with the primary aim of making the co-existence inside the Camping-Village as pleasant as possible through a set of simple rules below explained.

**This regulation shall be accepted at the check-in time to have admittance into the camping-village.**

**Europing 2000 S.r.l. states that compliance with regulatory requirements that follow below is strictly compulsory.**

Therefore, the one, who examines and accepts these regulations, shall explain them to the people of their crew, group or family and he will be responsible for the conduct of its members.

**Dogs are allowed in the camping village except for categories 1 and 2:**

CAT. 1 - Collie, Bobtail, P.tedesco, Bovaro delle Fiandre, Staffordshire terrier (Pitbull) -NON Staffordshire Bull Terrier, American Staffordshire terrier (Amstaff), Mastiff (Boerbull,) Tosa Inu

CAT. 2 - Dobermann, Pinscher Schnauzer, Boxer, Rottweiler, Bull-dog Terranova, S.Bernardo.

**The owner must respect the relative dog regulation and must pay the daily price for each dog.**

**Art.1** All users of Camping-Village’s spaces and accommodations must observe the rules of **good conduct**, civil education, hygiene and respectable clothing herein expressed, in any case avoiding shouts, bad language, smoke and bad smell emission, and noisy or disreputable conduct.

**Art.2** All the rented accommodations (Bungalows and Mobile Homes) **cannot be occupied before 4:00 pm** of the day of your arrival (Saturday)and **must be vacated within 10:00 am** of the departure day (next Saturday), if you stay beyond this time, you will be charged with a 100,00 € levy. The furnishing of the rented accommodation cannot be moved from the inside. The guests are responsible for any damage.

**Art.3** All the rented accommodation can be occupied **only by the people registered at the booking time by the check-in online module.**

**It is not possible to change the names of the people after the check-in**

At the arrival, the **group leader** or the head of a family must report to the reception with all the members of his group or family and must show their respective Identity Documents. A strictly personal **Bracelet** will be given to each person at the check-in time: it is mandatory to wear it and show it at any time on staff request for safety reasons. In all the accommodation the number of the occupants, **older than 2 years**, cannot exceed the approval number

If a person, during the period of stay, will not spend the night in the camping village he must:

- a) At departure, he must leave his personal pass at the reception desk cause his absence and eventually the one of his cars must be recorded by the direction staff
- b) On the return in the camping he must collect his personal pass and sign the public security application to be readmitted.

**Art.4 Inside the camping-village is not allowed to move with motorcars**, so you can only reach your pitch or rented accommodation at the moment of your arrival or your departure that must be in any case between 8:00 am to 13:00 am and from 3:00 pm to 8:00 pm. Immediately after you have reached your accommodation, the car must be placed in the parking area that is bounded and accessible 24 hours.

**Art.5** Inside the camping-village the camping group leader or head of the family is responsible for the whole group or family, including minors, lodgers and guests.

- a) Children under the age of 8 years old must be supervised in the use of various camping equipment, in the toilettes, at the beach, in the swimming pools, in the playgrounds and sports fields.
- b) The beach is at the free disposal of all our guests and equipped with a rescue team of lifeguards, despite this the access to the sea of children under the age of 14 years old must be supervised by the family head or by the head of the group.

**Art.6 The reservation for accommodations** in rental will be completely valid after the payment in advance of 30% of the total amount due that shall be paid not later than one week from the option. **The balance is due 30 days before the arrival at Camping-Village Europing.**

In case of late arrival by previous telephone communication the accommodation will be at the customer disposal until 10:00 am of the following day.

**Art.7 Cancellation:**

In the event of a cancellation of stay before arrival, interruption of stay or postponed arrival due to whichever cause, illness, accident or unforeseen event, the occupant will be required to pay the balance of the reservation and no refunds will be granted.

On the other hand, if you opt for the Cancellation Guarantee, you are guaranteed:

A total refund of sums paid, excluding administration fees and Cancellation Guarantee.

- Refund pro rata temporis of the scheduled rental, excluding Administrative Fees, Cancellation Guarantee and Cleaning Fees, if you have to leave the rented accommodation before the scheduled departure date.

The guarantee applies if the impediment concerns the client, his spouse, the persons included in the rental contract, his ascendants or descendants or those of his spouse, and is due to one of the following causes only:

Death, an illness not known at the time of reservation of the stay or a bodily accident occurring after this reservation.

The death that may occur to the client's brothers, sisters, sons-in-law or daughters-in-law.

An administrative, judicial, military or jury summons.

The impediment justified by a dismissal, a transfer of the client or his spouse or by the bankruptcy of the company of which the client is manager.

The guarantee, in the event of illness or bodily injury, must, to be effective, be justified by a medical prescription dated less than one month before the date of arrival.

Any cancellation **MUST** be notified in writing to the manager of the holiday park of your stay.

To benefit from the cancellation guarantee, you must inform the holiday park (or the residence) of the reason for the cancellation 24 hours before your arrival.

You have 10 days from the date of cancellation to send us an authentic supporting document (medical, death or employer's certificate).

Any disputes on the stays by the customers do not entitle for refunds of advance payments and following payments.

**Art.8** Please remember **to respect the quiet** of the other guests at any time, especially during lights-out from 2:00 pm to 4:00 pm and from 01:00 am to 8:00 am

**During the lights-out period it is strictly forbidden:**

- a) The use of TV, radio, musical instruments with loud volume
- b) Making noise or shouting

All the guests disturbing the quiet will be immediately sent away.

**Art.9** It is strictly forbidden:

- a) To light fires, to use wood or any other material that can produce flames, **to use barbecue**
- b) To waste water

**Art.10** Any contagious illness must be communicated to the Management staff without any delay.

**Art.11** Management is not responsible for:

- a) Any damage caused by the falling of branches, pinecones or trees; by strong wind, thunder storms or any other natural event.

**Art.12** Any ensuing legal controversy will be referred to the competent legal authority in Civitavecchia.